

ONLINE LIVE BIDS

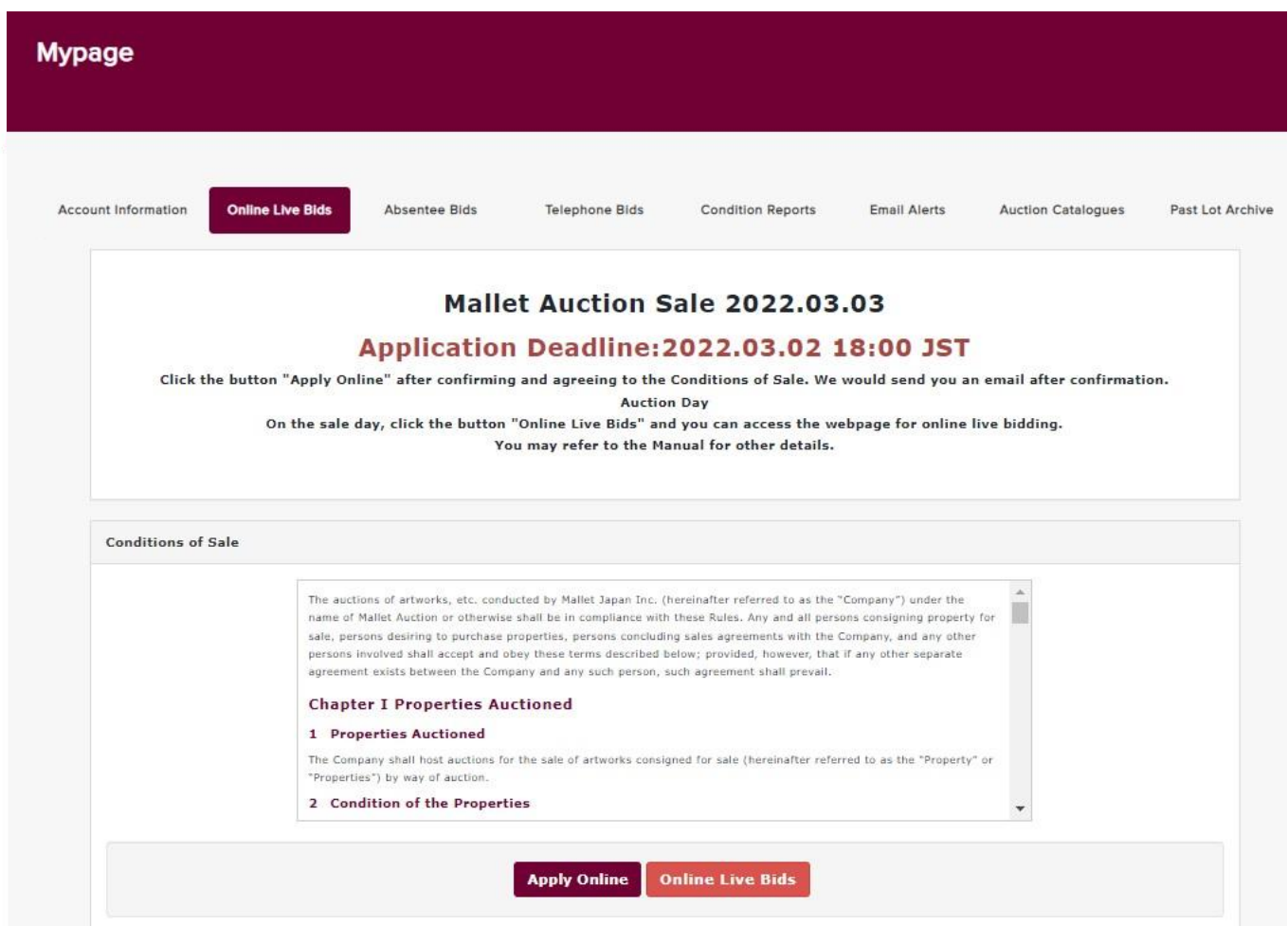
User Guide

STEP 1 ONLINE MEMBERSHIP REGISTRATION


To participate in the auction, you need to register as a web member on our website. Click [here](#) for more information about ONLINE MEMBERSHIP REGISTRATION.

STEP 2 ONLINE LIVE BIDS APPLICATION

- 1) Online live bidding requires an application for each auction in advance. Please log into our website and apply from the "ONLINE LIVE BIDS" webpage on My Page.



The screenshot shows the 'Mypage' interface. At the top, there is a navigation bar with 'Online Live Bids' highlighted. Below this, a central banner for 'Mallet Auction Sale 2022.03.03' displays the application deadline as '2022.03.02 18:00 JST'. It instructs users to click 'Apply Online' and provides details about the auction day. Below the banner, the 'Conditions of Sale' section is visible, containing text about the company's terms and a list of auctioned properties. At the bottom of the page, two buttons are present: 'Apply Online' (highlighted in red) and 'Online Live Bids'.


Upon accepting our Conditions of Sale, please click the button  to complete the application. We will proceed to approve your application.


2) Upon successful application, you will receive an approval email at your registered email address. The email will contain your password and paddle number necessary for ONLINE LIVE BIDS. Please keep this email secure.

Dear **Mallet Auction**,


We would like to inform you that your application for Online Live Bidding has been approved
On the day of the auction, please access and log into the bidding webpage at the URL provided below.

sale: MALLET AUCTION 22519
Date and Time: 19 April 2022 10:00

Online Live Bids webpage
<https://mallet-online.com/liveauction/>  ONLINE LIVE BIDS Webpage
(On auction day)

Login ID : **Your Registered Email Address**
Login Password: *****  Login ID·Password

Paddle Number: **1008**

My Page
<https://mallet-online.com/mypage/>  ONLINE LIVE BIDS Webpage
(To check your successful bids after the auction)

The online live bids webpage will remain accessible for 30 days from the date of the auction.
Please note that after that, the login information and successful bids data will be reset.

If you are not the intended recipient or if you have any questions, please contact us at mallet-online@mallet.co.jp .

STEP 3 LOG INTO ONLINE LIVE BIDS (ON AUCTION DAY)

1) On My Page of our website, please click the button "[ONLINE LIVE BIDS](#)".

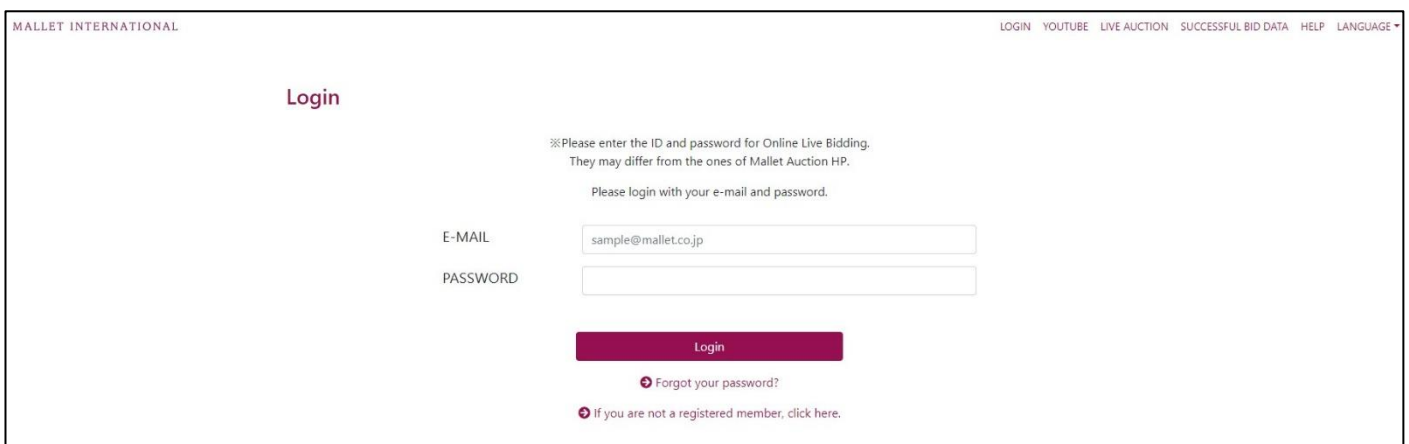
You will then be directed to the webpage.

You could also access this webpage via the URL included in the approval email in **STEP 2-2**).

※You may log in from 1:00 p.m. JST on the day of the auction.

※You may log in by using smartphones or tablets as well.

2) Please log in by entering your registered email address and the password provided in the approval email. If you have lost or forgotten your password, please click [here](#) to reset it.



MALLET INTERNATIONAL LOGIN YOUTUBE LIVE AUCTION SUCCESSFUL BID DATA HELP LANGUAGE

Login

※Please enter the ID and password for Online Live Bidding.
They may differ from the ones of Mallet Auction HP.

Please login with your e-mail and password.

E-MAIL

PASSWORD

Login

[Forgot your password?](#)

[if you are not a registered member, click here.](#)

※If you enter incorrect information repeatedly, you might not be able to log in for a certain period of time. Please reset your password instead.

STEP 4 HOW TO PLACE AN ONLINE LIVE BID (ON AUCTION DAY)

1) Neither audio nor video would be stream on the Online Live Bids Webpage.

Please watch the live auction on YouTube or Instagram.

※Depending on your usage environment, there may be a lag of seconds, or up to minutes.

MALLET AUCTION 220303

How to use our Online Live Bids?

Current LOT
In the center of the screen, there would be information of the LOT currently being auctioned (Image, LOT No., Artist, Method, Size, Estimate)

LOTS LIST
You've Won: ○○○JPY
Your successful bid price
SKIP
LOT skipped due to circumstances
Sold: ○○○JPY
Successful bid price by other bidders
PASS
LOT unsold

LOT 214
ラリック
花瓶: Domremy / 花瓶: Deauville
オパールセント、フロスト / パチネ
Domremy: H.21.0×W.17.0×D.17.0cm
Deauville: H.15.0×W.9.5×D.9.5cm
150,000 - 200,000 JPY
With Correction

With Correction
This means that there are corrections to the Catalogue.
Click the icon to show the updated information from the list of works on our homepage
※Depending on the device, the screen might directly switched to the information webpage.
You would then need to reconnect to ONLINE LIVE BIDS.

PLACE BID
Upon bidding, click the button "PLACE BID" after confirming your intended bid price.
※You may not bid twice in a row when the LOT is with you at the moment.

BID HISTORY LIST
(The LOT is with the bidder who has placed the bid at the price shown at the top.)
Your Bid: Your bid price
Online: Bid price by other online bidders
Floor: Bid price by other bidders in the salesroom (including written absentee bids, telephone bids and bids by paddles in person)

Fair Warning
The auctioneer's hammer will fall soon.
Please hurry if you would like to place a bid.

Your Next BID
180,000 JPY
Your Paddle #1,004
PLACE BID

入札確認画面を表示しない
Do not display bid confirmation screen

170,000 JPY	Online
160,000 JPY	Floor
150,000 JPY	Your Bid

2) In the center of the screen, there would be information of the LOT currently being auctioned, Your Next BID (the next available bid price), and BID HISTORY LIST (current bid price etc.).

Upon bidding, click the button "PLACE BID" after confirming your intended bid price.

Once you click the button "ACCEPT" on the bid confirmation screen, your bid would be processed.

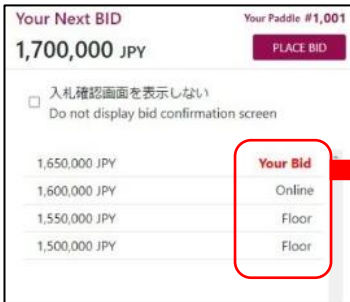
500,000 JPY
Bid on the above?

CANCEL ACCEPT

※Bid confirmation screen

If you do not need the confirmation screen,

please check the box (✓) "Do not display bid confirmation screen".



If you have successfully placed a bid, it would show “Your Bid” in “BID HISTORY LIST”.

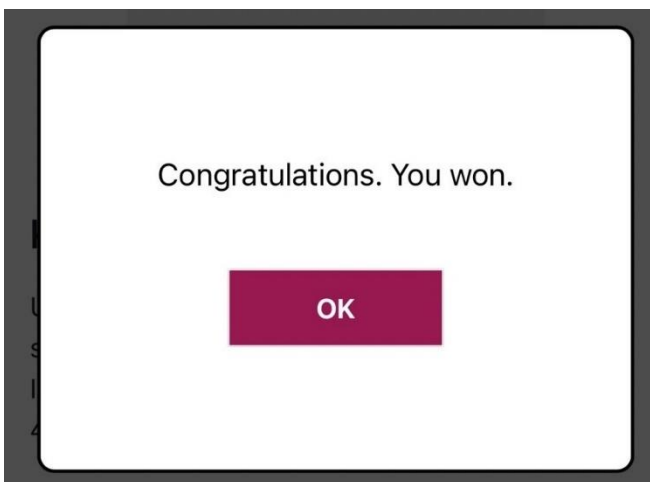
【Understanding BID HISTORY LIST】

Your Bid	Your bid price
Online	Bid price by other online bidders
Floor	Bid price by other bidders in the salesroom (including written absentee bids, telephone bids and bids by paddles in person)

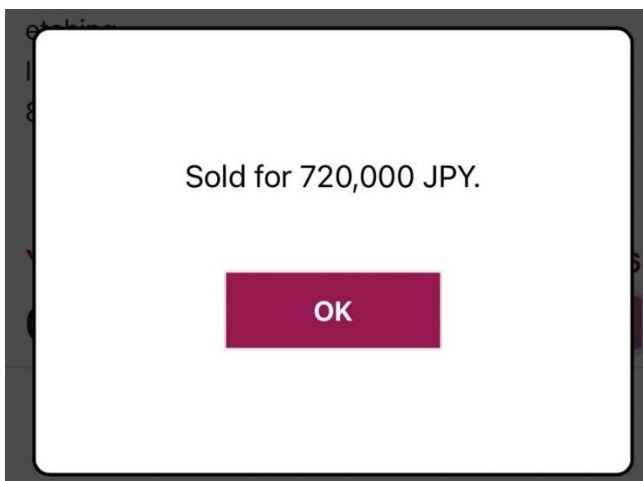
When the icon “Fair Warning” is displayed on the screen, it means that the auctioneer’s hammer will fall soon, i.e., the LOT is officially declared sold. Please hurry if you would like to place a bid.

※There are occasions that it may not be displayed, depending on the progress of the auction.

4) After the fall of the hammer, the screen will show “Congratulations. You Won.”



If someone else has won, the screen will show “Sold for 000 JPY.”



On the screen when joining our ONLINE LIVE BIDS:

● **Understanding the LOTS LIST**

- You've Won** ○○○JPY Your successful bid price
- Sold** ○○○JPY The successful bid price by other bidders
- PASS** The LOT is unsold
- SKIP** The LOT is being skipped due to circumstances. We will return to this LOT later and resume the sale.

-About **SKIP**

Due to the progress of the auction, for instance, waiting for other bidders on the telephone, the order of the LOTS in the auction may change.

“**SKIP**” would be then displayed under the particular LOT being skipped. Please wait until the auctioneer returns to this LOT.

The screenshot shows a list of four auction lots:

- LOT 013:** KYNE, Untitled: O, 400,000-600,000, **SKIP**
- LOT 014:** KYNE, Untitled, 800,000-1,200,000, **You've Won: 800,000JPY**
- LOT 015:** Ellsworth Kelly, Untitled, from 'Eight by Eight to Celebrate the Temporary Contemporary', 500,000-600,000, **PASS**
- LOT 016:** Jean Tinguely, Fontaine Joe Syffert, from 'Eight by Eight to Celebrate the Temporary Contemporary', 100,000-150,000, **Sold: 140,000JPY**

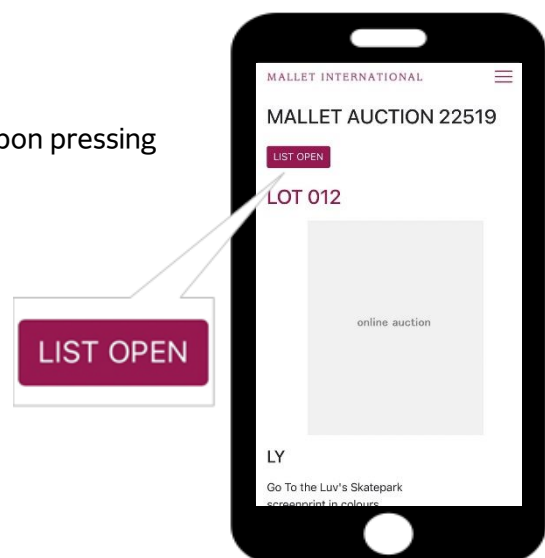
A red arrow points from the 'PASS' status of Lot 015 to a text box on the right that reads: "The auctioneer will return to the LOTS shown as **SKIP** in order and resume the sale."

When using a smartphone, the LOTS LIST will be displayed upon pressing “LIST OPEN” at the upper left corner of the screen.

To close the list, press "CLOSE" at the upper left corner.



LOTS LIST (mobile phone version)



●MENU at the upper right corner

LOGOUT YOUTUBE LIVE AUCTION SUCCESSFUL BID DATA HELP LANGUAGE ▼

LOGOUT

You will be logged out. Please refrain from logging out when you would like to continue bidding.

YOUTUBE

You will be directed to the YouTube live streaming page. Depending on your usage environment such as the connection network, there may be a lag. Please note that the bidding webpage may switch to the YouTube page depending on the device. In such a case you may need to reconnect to the bidding webpage.

LIVE AUCTION

Return to the ONLINE LIVE BIDS webpage.

SUCCESSFUL BID DATA

After the auction, you could check your LOTS successfully bid through ONLINE LIVE BIDS here.

※It may take a few hours after the auction to display this list.

The ID and password for the ONLINE LIVE BIDS remain effective for 30 days from the date of the auction. During this period, you can freely access the “SUCCESSFUL BID DATA”.

HELP

The user guide for using the ONLINE LIVE BIDS webpage would be displayed.

※Depending on the device, the screen of ONLINE LIVE BIDS may be switched directly to the HELP page. Please be careful during the auction.

Recommended System Requirements

In spite of that this site is intended to be accessible with the latest versions of browsers, e.g., Chrome, Safari, Edge, Firefox, etc., web performance including latency may vary depending on the usage environment. Please note that we do not guarantee that the site will display properly.