

ONLINE LIVE BIDS

User Guide

STEP 1 ONLINE MEMBERSHIP REGISTRATION

To participate in the auction, you need to register as a web member on our website. Click [here](#) for more information about ONLINE MEMBERSHIP REGISTRATION.

STEP 2 ONLINE LIVE BIDS APPLICATION

- 1) Online live bidding requires an application for each auction day in advance.
If there is more than one sale held on the same day, you would only need to apply once.
Please log in to our website and apply from the "Online Live Bids" webpage on Mypage.

Mypage

Account Information
Online Live Bids
Absentee Bids
Telephone Bids
Condition Reports
Email Alerts
Auction Catalogues
Past Lot Archive

Mallet Auction Sale 2022.03.03

Application Deadline: 2022.03.02 18:00 JST

Click the button "Apply Online" after confirming and agreeing to the Conditions of Sale. We would send you an email after confirmation.

Auction Day
On the sale day, click the button "Online Live Bids" and you can access the webpage for online live bidding.
You may refer to the Manual for other details.

Conditions of Sale

The auctions of artworks, etc. conducted by Mallet Japan Inc. (hereinafter referred to as the "Company") under the name of Mallet Auction or otherwise shall be in compliance with these Rules. Any and all persons consigning property for sale, persons desiring to purchase properties, persons concluding sales agreements with the Company, and any other persons involved shall accept and obey these terms described below; provided, however, that if any other separate agreement exists between the Company and any such person, such agreement shall prevail.

Chapter I Properties Auctioned

1 Properties Auctioned

The Company shall host auctions for the sale of artworks consigned for sale (hereinafter referred to as the "Property" or "Properties") by way of auction.

2 Condition of the Properties

Apply Online

Online Live Bids

Upon accepting our Conditions of Sale, please click the button **Apply Online** to complete the application. We will proceed to approve your application.

- 2) Upon successful application, you will receive an approval email at your registered email address.
The email will contain your password and paddle number necessary for ONLINE LIVE BIDS.
Please keep this email secure.

Dear **Mallet Auction,**

We would like to inform you that your application for Online Live Bidding has been approved
On the day of the auction, please access and log into the bidding webpage at the URL
provided below.

sale: MALLET AUCTION 22519

Date and Time: 19 April 2022 10:00

Online Live Bids webpage

<https://mallet-online.com/liveauction/>

ONLINE LIVE BIDS Webpage
(On auction day)

Login ID : **Your Registered Email Address**

Login Password: *****

Paddle Number: **1008**

Password, Paddle number

My Page

<https://mallet-online.com/mypage/>

ONLINE LIVE BIDS Webpage
(To check your successful bids after the auction)

The online live bids webpage will remain accessible for 30 days from the date of the auction.
Please note that after that, the login information and successful bids data will be reset.

If you are not the intended recipient or if you have any questions, please contact us at
mallet-online@mallet.co.jp.

STEP 3 LOG IN TO ONLINE LIVE BIDS

1) On Mypage, please click the button "[ONLINE LIVE BIDS](#)".

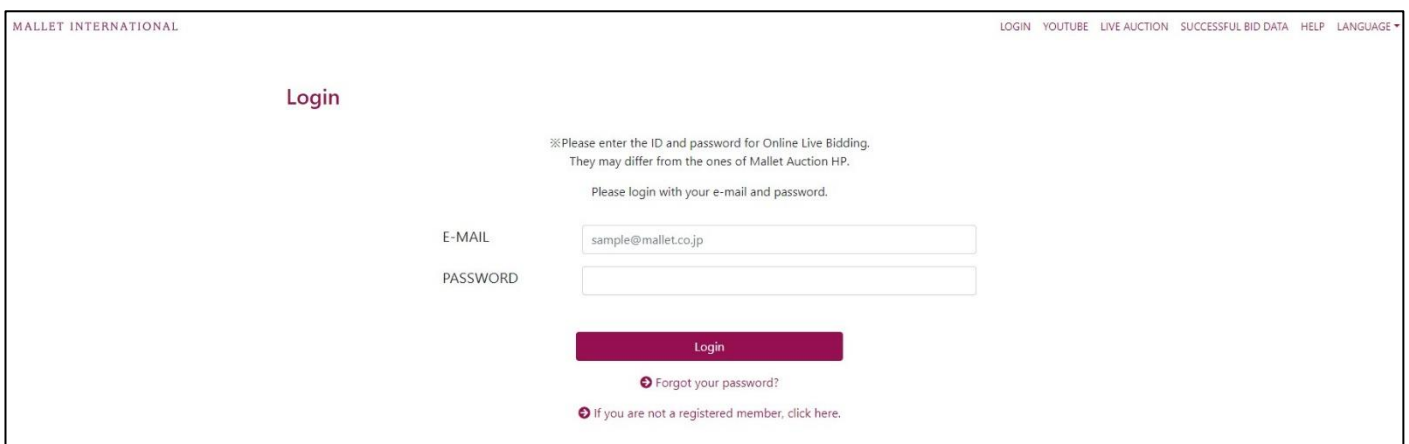
You will then be directed to the webpage.

You could also access this webpage via the URL included in the approval email in **STEP 2-2**).

※You may log in 30 minutes before the auction starts.

※You may log in by using smartphones or tablets as well.

2) Please log in by entering your registered email address and the password provided in the approval email. If you have lost or forgotten your password, please click [here](#) to reset it.



The screenshot shows the login interface of Mallet International. At the top left is the text "MALLET INTERNATIONAL". At the top right are links: "LOGIN", "YOUTUBE", "LIVE AUCTION", "SUCCESSFUL BID DATA", "HELP", and "LANGUAGE". The main heading is "Login". Below it is a note: "※Please enter the ID and password for Online Live Bidding. They may differ from the ones of Mallet Auction HP." followed by the instruction "Please login with your e-mail and password." There are two input fields: "E-MAIL" with the value "sample@mallet.co.jp" and "PASSWORD". Below the fields is a red "Login" button. At the bottom, there are two links: "Forgot your password?" and "If you are not a registered member, click here."

※If you enter incorrect information repeatedly, you might not be able to log in for a certain period of time. Please reset your password instead.

PLACE A BID IN ADVANCE

If you are not available to bid in real time, you may apply for bidding in advance until the beginning of the auction for your preferred lot.

When the auction of the lot begins, the system will automatically bid on your behalf until the amount you have submitted in advance.

HOW TO APPLY

1) Please log in to “Online Live Bids” following **STEP 3**.

Then, you may check the list of works by clicking

BID IN ADVANCE

MALLET AUCTION
Mallet Japan Inc.

02 February 2023

BID IN ADVANCE

LIVE AUCTION

INFORMATION

■ 16 February 2022
[Auction Date] New York: Thu 3 March from 0:00 EST/ London: Thu 3 March from 5:00 GMT/ Paris: Thu 3 March from 6:00 CET
■ 30 November 2021
Please Check Our Website for Latest News <https://mallet-l.com/news>

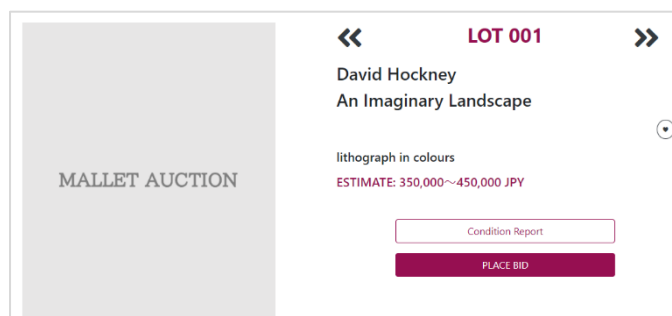
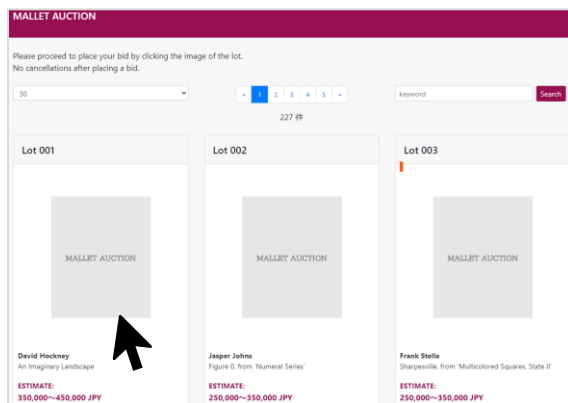
2) Please select your preferred lot by clicking on the image of it.

Then, click

PLACE BID

for bid application.

※Before bidding, please make sure you have checked the condition report.



Press this mark and add the lot to Favourites.
You may check all your Favourites from MYPAGE in Online Live Bids.

3) BID APPLICATION (Submit your bid amount)

Please submit your maximum bid amount, following the instructions below.

- Bids under the estimates are not accepted.
- If there is a bid whose amount is the same as yours, the earlier one prevails.
- Please submit your bid at the correct increment.
- Please be careful not to bid against yourself if you are using more than one bidding method.

online auction

BID APPLICATION

Please enter your maximum bid amount. The system will automatically bid for you up to the amount.

- Bids under the estimates are not accepted.
- If there is a bid whose amount is the same as yours, the earlier one prevails.
- Please submit your bid at the correct increment. You may find the bidding increments [here](#).

Bid amount

APPLY

LOT 001
David Hockney
An Imaginary Landscape
350,000~450,000 JPY

4) BID CONFIRMATION (Final check)

Please check your bid amount and confirm the Conditions of Sale.

Your application is complete after clicking CONFIRM.

※No cancellations are accepted after application. Please make sure you have submitted the correct bid amount and have read through the condition report.

online auction

BID CONFIRMATION

Bid amount 500,000 JPY

- If you have submitted a bid before, the amount will be updated.
- No cancellations are accepted after application. Please refer to the condition report in advance.
- Please apply after confirming [the Conditions of Sale](#).

☐ I agree to the Conditions of Sale.

BACK
CONFIRM

LOT 001
David Hockney
An Imaginary Landscape
350,000~450,000 JPY

After your application, a confirmation mail will be sent to your registered mail address.

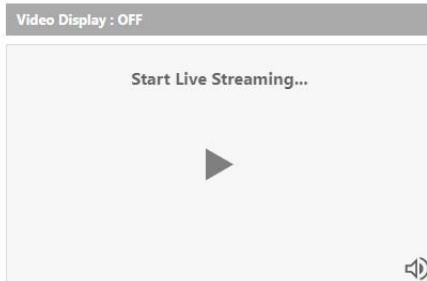
All of your bids can be confirmed in “Your Bids in Advance” on MYPAGE in Online Live Bids.

You may change your bid amount on MYPAGE, before the beginning of the auction for the particular lot.

STEP 4 HOW TO PLACE AN ONLINE LIVE BID (ON THE AUCTION DAY)

1) On the auction day, you may watch the live streaming on the right side.

If you are using your smartphone, the display would be at the bottom of the screen.



Press the ► button to play or to stop the live streaming.

You may adjust the display and the volume by the icons as shown below.



Display setting



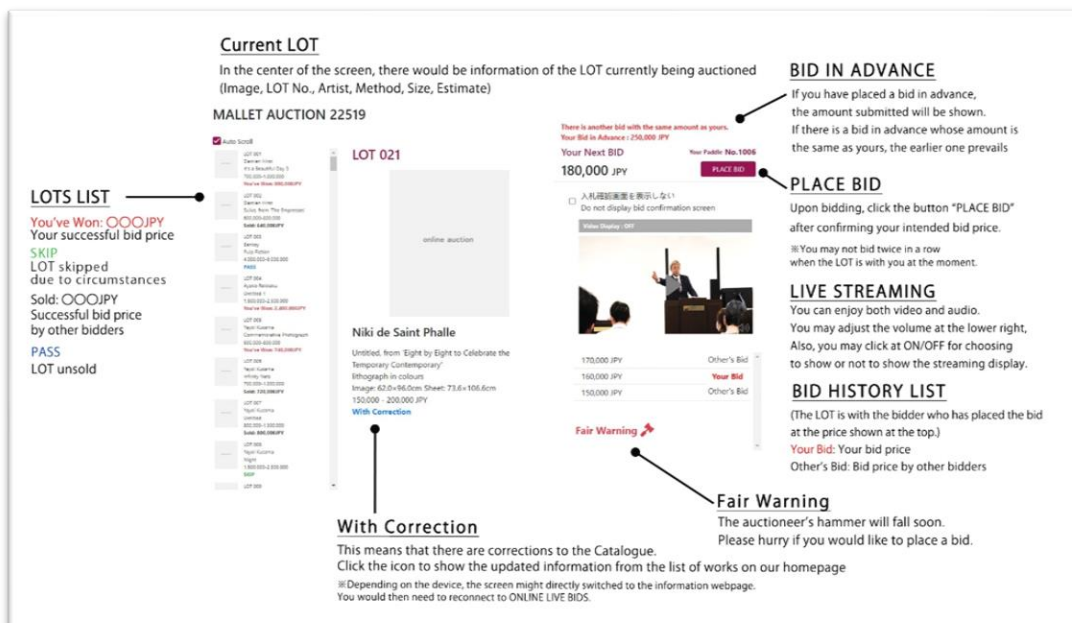
Volume control



Move the bar to adjust the volume.

※You may also watch the live streaming on YouTube or Instagram.

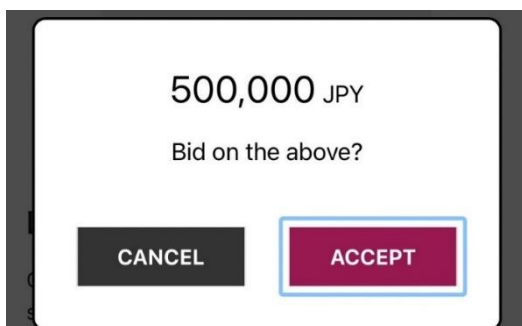
However, according to your usage environment, there might be a time lag of a few seconds to minutes.



2) In the center of the screen, there would be information of the LOT currently being auctioned, Your Next BID (the next available bid price), and BID HISTORY LIST (current bid price etc.).

Upon bidding, click the button “PLACE BID” after confirming your intended bid price.

Once you click the button “ACCEPT” on the bid confirmation screen, your bid would be processed.



※Bid confirmation screen

If you do not need the confirmation screen,

please check the box (✓) “Do not display bid confirmation screen” before clicking “PLACE BID”.


Your Next BID Your Paddle **No.1001**

390,000 JPY PLACE BID

☐ 入札確認画面を表示しない
Do not display bid confirmation screen

Video Display : OFF ?

Start Live Streaming...



380,000 JPY	Your Bid
370,000 JPY	Other's Bid
360,000 JPY	Other's Bid
350,000 JPY	Other's Bid

If you have successfully placed a bid,

“**Your Bid**” will be shown in the “**BID HISTORY LIST**”.

【Understanding the **BID HISTORY LIST**】

Your Bid	Your bid price (successfully processed)
Other's Bid	Bid price by other bidders

There is another bid with the same amount as yours.
Your Bid in Advance : 250,000 JPY

Your Next BID Your Paddle **No.1001**

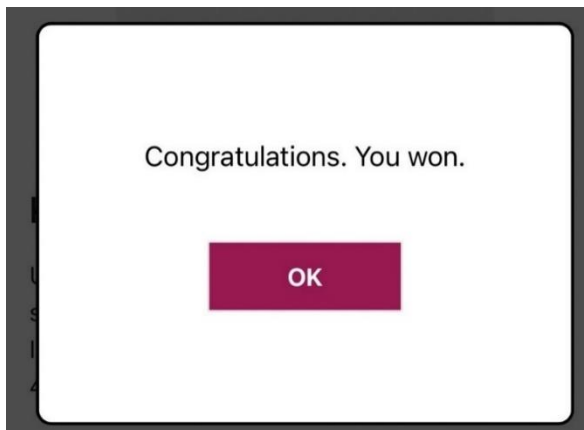
0 JPY PLACE BID

※ If you have placed a bid in advance, the amount submitted will be shown. If there is a bid in advance whose amount is the same as yours, the earlier one prevails.

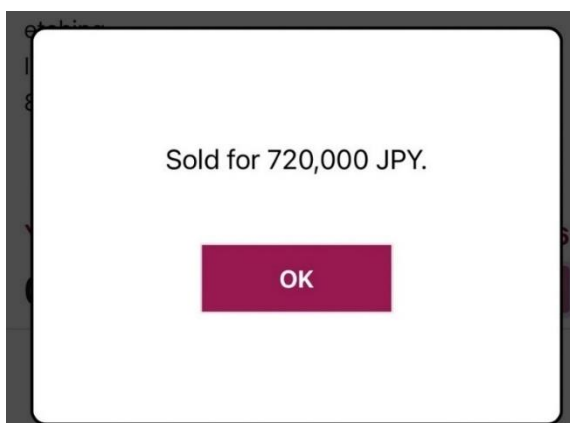
- 3) When the icon “**Fair Warning**” is displayed on the screen, it means that the auctioneer’s hammer will fall soon, i.e., the LOT is officially declared sold. Please hurry if you would like to place a bid.

※There are occasions that it may not be displayed, depending on the progress of the auction.

- 4) After the fall of the hammer, the successful bidder’s screen will show “Congratulations. You won.”



If someone else has won, the screen will show “Sold for 000 JPY.”



On the screen when joining our ONLINE LIVE BIDS:

●Understanding the LOTS LIST

You've Won: 000 JPY	Your successful bid price.
Sold: 000 JPY	The successful bid price by other bidders.
PASS	The LOT is unsold.
SKIP	The LOT is being skipped due to circumstances. We will return to this LOT later and resume the sale.

-About SKIP

Due to the progress of the auction, for instance, waiting for other bidders on the telephone, the order of the LOTS in the auction may change.

“SKIP” would be then displayed under the particular LOT being skipped. Please wait until the auctioneer returns to this LOT.

LOT 013
KYNE
Untitled: O
400,000-600,000
SKIP

LOT 014
KYNE
Untitled
800,000-1,200,000
You've Won: 800,000JPY

LOT 015
Ellsworth Kelly
Untitled, from 'Eight by Eight to Celebrate the Temporary Contemporary'
500,000-600,000
PASS

LOT 016
Jean Tinguely
Fontaine Joe Syffert, from 'Eight by Eight to Celebrate the Temporary Contemporary'
100,000-150,000
Sold: 140,000JPY

The auctioneer will return to the LOTS shown as **SKIP** in order and resume the sale.

When using a smartphone, the LOTS LIST will be displayed upon pressing “LIST OPEN” at the upper left corner of the screen.

To close the list, press "CLOSE" at the upper left corner.

MALLET INTERNATIONAL

MALLET AUCTION 22519

CLOSE

☒ Auto Scroll

LOT 001
Damien Hirst
It's a Beautiful Day 3
700,000-1,000,000
You've Won: 800,000JPY

LIST OPEN

LOT 012

LY

Go To the Luv's Skatepark

LOT 012

online auction

LOTS LIST (mobile phone version)

●MENU at the upper right corner

[HOME](#) [CONDITION REPORT](#) [MYPAGE](#) [HELP](#) [LOGIN](#) [LANGUAGE ▼](#)

HOME

Please click here to return to Online Live Bids homepage.

CONDITION REPORT

You may check the condition reports and the high-resolution images for all the lots here.

MYPAGE

You can check Your Bids in Advance, List of Successful Bids, and Favorites here.

※List of Successful bids may be available a few hours after the end of the auction.

Your password for ONLINE LIVE BIDS is valid for 30 days after the auction.

You may access MYPAGE anytime you would like to within the period.

HELP

The user guide for using the bidding page would be displayed.

※Depending on the device, the bidding page may be switched directly to the HELP page. Please be careful during the auction.

LOGIN

Please click here to login.

Recommended System Requirements

In spite of that this site is intended to be accessible with the latest versions of browsers, e.g., Chrome, Safari, Edge, Firefox, etc., web performance including latency may vary depending on the usage environment. Please note that we do not guarantee that the site will display properly.